

EQ7 DISABILITY SUPPORT

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INEQUALITIES



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EQ7.1

Existence of Disability Support Office

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EQ7.1 Existence of Disability Support Office

Disability Support and Services Unit (UPS-OKU UKM) was established on 12th December 2019 under the Registrar's Office with fully supervised by the Vice-Chancellor. The purpose of establishing this unit is to give support to the disabled staff and students according to their disability and empower them to succeed in their careers and education in UKM. Currently, the number of staff and students who have registered under this unit is 48 staff and 59 students. The core functions of the unit are as below:

1. Collect and process the entire information for the staff and students with disabilities;
2. As a reference to any aspect of academic purposes, infrastructure and build a support system for any demand from the staff, students, and visitors with disabilities;
3. Develop a relationship between government agencies, industry bodies, and Non-Government Organizations;
4. Organizing program and awareness among UKM staff and students; and
5. Receive and process any complaint regarding disability issues.

<https://www.ukm.my/pendaftar/pengenalan-ups-oku/>



UPS-OKU unit is located on the first floor of the Chancellery Building

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EQ7.2

Campus is easily accessible by people with disabilities

1. Mobile Van Service

UKM has provided a mobile van service for disabled users and is managed by UPS-OKU. This mobile van was provided to the staffs and students with disabilities to access from one place to another in UKM's campus and Klang Valley. This van has seven (7) seaters including a driver and wheelchair lift which made it easier for wheelchair users. The maintenance of this van is taken care of by UKM's Vehicle Unit under the Registration Department.



2. Accessible Toilet

Apart from transportation, UKM has also provided accessible toilets for disabled users. In 2023, UKM has 64 accessible toilets for disabled users at various location such as the Chancellery building, mosque, faculties and residential colleges. These accessible toilets were provided by following the Universal Design and Accessibility in the Built Environment (MS 1184:2014) requirement.



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3. Disabled Parking

UKM also provided 69 unit parking for disabled users which are located as near as possible to the main entrance. The designated disabled parking has followed the requirement of the Universal Design and Accessibility in the Built Environment (MS 1184:2014). Disabled parking spaces are available at the library, mosque, main hall, faculty buildings, residential colleges and others. Each parking is clearly attached with the signboard to enable users to locate the parking.



4. Ramp and Tactile

In UKM Bangi, ramps can be located at all faculties and residential colleges. Apart from that, ramps can also be found at the mosque, library, main hall and the Chancellery building. Tactiles can be located at the mosque and the library.



EQ7.3

Access schemes for people with disabilities such as mentoring and other targeted support

EQ7.3 Access schemes for people with disabilities

The UPS-OKU UKM always provides support and assistance services to disabled staff so that the staff's competence is on par with the able-bodied staff. Various activities and mentoring programs are held to provide encouragement and advice to this group.





**PROGRAM KERJA
PELAJAR DAN ALUMNI OKU UKM
BERSAMA
Maybank**

TARIKH : 21 JUN 2023 (RABU)
MASA : 10.00 PAGI - 1.00 PETANG
TEMPAT : BILIK BANKUASI, ARAS 2,
BANGUNAN CANSOLORI UKM

ATURCARA
10.00 AM - PENDAFTARAN
10.15 AM - UCAPAN ALUJUAN
10.30 AM - FROM THE RECRUITER'S LENS
11.15 AM - MAYBANK WORK PLACEMENT PROGRAMME
11.30 PM - CONVERSATIONS WITH TEAM MAYBANK & LUNCH

UNIT PEMBIMBIMARAN DAN KONGSIAN OKU (LIPS OKU), AGENSI PENDAFTAR
DENGAN HEJASAMA MALAYAN BANKING BERHAD (MAYBANK)
DAN PUSAT PEMBANGUNAN KARIER UKM (UKM-KARER)

FROM THE RECRUITER'S LENS



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Career Program between Students and Alumni with Disabilities UKM with Maybank

 upskokur UKM  upskokukim  03-8927 5271  upskokugukms.edu.my

Kesedaran
MINGGU ORANG PEKAK
 ANTARABANGSA

JOM BELAJAR BAHASA ISYARAT

PENGENALAN KOMUNITI *Pekak* DAN BIM

KHAMIS
 21 SEPTEMBER 2023
 9:00 AM - 11:30 AM
 MAKMAL DIGITAL 1 & 2 ARAS
 4, MAKMAL BAHASA MEDIA
 & STEM

MODERATOR
 NURATIKAHANAH BINTI
 SAMSUDDIN

 **NUR SAADAH ZULKEFLI**
 TENAGA PENGAJAR MFD

 **WAN ZURAIDAH ABU**
 PRESIDEN
 PERSATUAN JURUBAHASA ISYARAT
 MALAYSIA (MyASLI)

**TERHAD KEPADA 30
 PENYERTAAN**



TARIKH TUTUP
 PENYERTAAN
 20 SEPTEMBER 2023

PENYERTAAN AKAN DIMASUKKAN DALAM
 SISTEM URUS BAKAT

 MFD-Persatuan Orang Pekak Malaysia  mfd.2020  bimfid  03-89708930



Deaf Community and Malaysian Sign Language (BIM) Introductory Talk Program



Program PEMANTAPAN STAF OKU
BERKENAAN PERKHIDMATAN DAN KEMUDAHAN STAF

PENCERAMAH

 PUAN FATMAH OTHMAN Ketua Peningkang Pendaftar/ Rantau Unit E-Proc, Service & Prestasi Bahagian Sumber Manusia Jabatan Pendaftar	 PUAN NORAZLEEN HASSIM Ketua Peningkang Pendaftar/ Unit E-Proc, Service & Prestasi Bahagian Sumber Manusia Jabatan Pendaftar	 CIK NAJATULMUNA HAMDAN Ketua Peningkang Pendaftar/ Rantau Bahagian Perencanaan & Kemudahan Jabatan Pendaftar	 PUAN NUR DIYANA JAMMALUDDIN Peningkang Pendaftar/ Unit Penyediaan Staf Bahagian Perencanaan & Kemudahan Jabatan Pendaftar
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27 SEPTEMBER 2023 (KABU)
9.00 PAGI - 1.00 PETANG

DI LILIK MAJLIS ARAS 5 BANGUNAN CANSOLORI

PENDAFTARAN
#MBAG KOD QR
Pendaftaran kini dibuka semula sehingga
7 SEPTEMBER 2023

URUS BAKAT

- Jam latihan akan direkodkan dalam Sistem Urus Bakat
- Program latihan ini terbuka kepada semua staf OKU UKM

ANJUNJUK:
UNIT PERKHIDMATAN DAN KEMUDAHAN OKU
JABATAN PENDAFTAR

<https://www.ukm.org.my/pendaftar> | 60-29215121/664 | opoksu@ukm.edu.my | Unit Perkhidmatan dan Kemudahan OKU (UKM) | @opoksuukm



UKM Disabled Staff Strengthening Program in 2023



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Disability Support and Services Unit (UPS-OKU) organised the UKM PWD Facility Access Audit Course held at the Conference Hall of the Faculty of Science and Technology (FST). This course was attended by PWD Liaison Officers (PP-OKU) who were appointed by the Vice-Chancellor. The objective of this course is to assess and conduct inspections of all buildings at UKM to create inclusive facilities for OKU, thereby making UKM a disabled-friendly university in line with the UKM Strategic Plan T.E.R.A.S 2021-2025.



Accessibility Audit

UKM has implemented an accessibility audit based on Universal Design and Accessibility in the Built Environment (MS 1184:2014) requirement starting from July 2022 until December 2022. UKM has empowered Disability Liaison Officer (DLO) who has been appointed by the Vice Chancellor to conduct the auditing in their own building and office. The full report will be produced and presented to the Management of the University for further action by providing an inclusive infrastructure for disabled users.



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Audit inspection by Disability Liaison Officer at the Strategy Centre, UKM. The aim of the inspection is to ensure that facilities comply with accessibility standards and regulations, making sure that disabled persons can access and utilise them without barriers

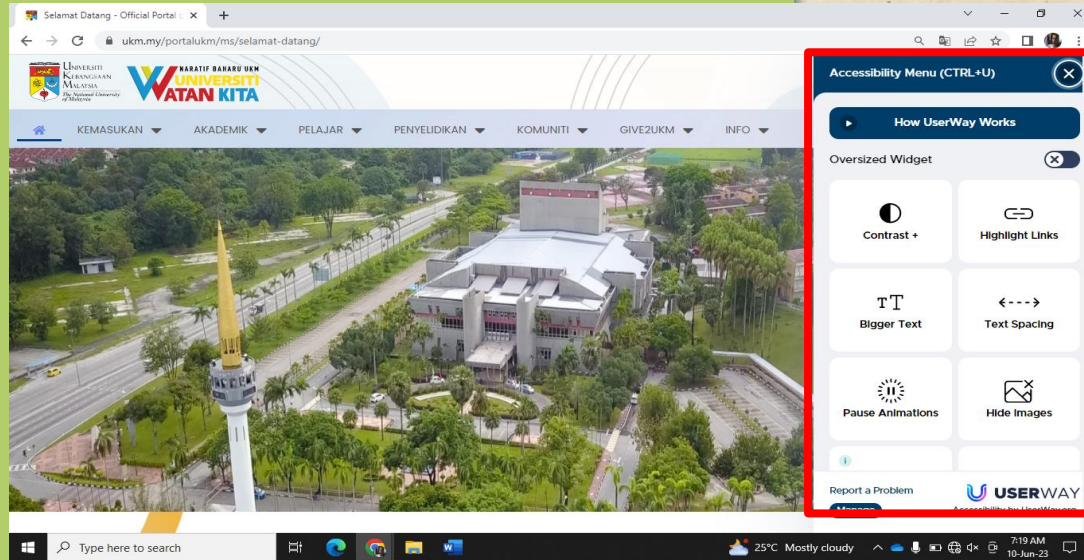
Our university offers on-campus services for the disabled users

Apart from accessibility, UKM has also provided services and facilities for people with disabilities including information packages, material searches, Carrel rooms, elevators, toilet, and special route to access to the 24-hour room for our library. Other than that, the development of our website for the entire centres, faculties and institutes is disabled-friendly. UKM also provided volunteers among our staffs and students who will help people with disability based on their necessity.

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Accessibility Menu



Accessibility menu (shown in red box) for people with disability to access websites in UKM, available in UKM's official website (<https://www.ukm.my/portalkum/>)

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Library services for people with disabilities

UKM also provides access in the library, Tun Seri Lanang Library (PTSL) for disabled people, such as :

- Disabled toilets on level 4 for convenience and freedom of mobility.
- The disabled prayer room on level 3 ensures comfort during worship.
- Carrel Room is specially designed to meet the needs of disabled customers.
- The disabled room is equipped with equipment that facilitates movement.
- Discussion rooms, quiet spaces, and more to connect and exchange knowledge.



PERKHIDMATAN KEPADA PELANGGAN OKU
Library services for persons with disabilities

KAMI SEDIA MEMBANTU ANDA
We're ready to serve you

Cari buku / Book search
Cik Noor Farhana Mohd Saleh
(Unit Perkhidmatan Pelanggan, PTSL)
03-89215388 farhana@ukm.edu.my

Cari artikel / Article search
En. Mohd Syamrooz Kamal Mhd Redza
(Unit Pendidikan Pelanggan, PTSL)
03-89215575 syamrooz@ukm.edu.my

Pakej maklumat / Information package
Cik Mariati Embong / Pn. Mariatul Qibthiah Isa
(Unit Penyelidikan, PTSL)
03-89213241 / 5126 mariati@ukm.edu.my
mqj@ukm.edu.my

Sukarelawan pembaca / Reader volunteer
Pn. Nik Salimah Nik Abdullah / Pn. Amirah Hafzhan Ismail
(Pegawai Perhubungan OKU)
03-89213865 / 3864 niksai@ukm.edu.my
amirah.ismail@ukm.edu.my



Sign Language Interpreter

Sign language interpreters facilitate the communication between individuals who are deaf or hard of hearing and those who can hear and speak. UPS-OKU in collaboration with Malaysian Federation of The Deaf (MFD) hires sign language interpreters in most official functions in UKM.



Volunteers Club

Undergraduate students from UKM has established Kelab Cakna OKU with the aim to support and assist individuals with special needs, such as those who are sensory impaired. Its goals include improving accessibility, providing social support, and enabling their involvement in activities and programs similar to other individuals. The club had conducted various activities and programs designed specifically to assist the disabled such as PWD Sign Language Awareness Program. In collaboration with Faculty of Education, UKM, this program aimed to introduce sign language to other UKM students. This program also aimed to raise awareness about the uniqueness of sign language.



A UKM staff volunteers to assist a fellow staff with disability to go to University Health Centre.



Financial Aids for People with Disabilities

Students with disabilities can apply for financial assistance known as Financial Aid for People with Disabilities (BKOKU) through UPS-OKU (UKM). This incentive aims to encourage disabled students to continue their studies to the highest level by providing financial assistance. In 2023, a total of 38 students have been identified as recipients of assistance. The sum of aid received by these students amounts to RM 39854.

2021/2023 SENARAI BAYARAN ARAHAN BAYARAN KE AGENSI (DETAIL OF PAYMENT)

PROGRAM / PROGRAMME : PROGRAM BANTUAN KEWANGAN OKU
 INSTITUSI / UNIVERSITY : UNIVERSITI KEBANGSAAN MALAYSIA
 NAMA BANK : CIMB BANK BERHAD
 NAMA AKAUN : UNIVERSITI KEBANGSAAN MALAYSIA
 NO AKAUN : BNE22487

NO.	NAMA PELAJAI / STUDENT NAME	PENJALAN / DESCRIPTION	BUKHS / INVOICE NO.	NO. EFT / EFT NO.	AMBIK / AMOUNT
1.	TUJUL TUJUH BIN ABDUL AZIZ 819194958	YURAN PENGAJIAN SEMESTER 1 BESI 2022/2023	88/90813-05-JAN-23	/	2,800.00
2.	AZKA NUR AL HUSNA BINTI ZAHEDI 819194958	YURAN PENGAJIAN SEMESTER 1 BESI 2022/2023	88/90813-05-JAN-23	/	700.00
3.	YUSEF SUCI ARI PRIGUNGGUNIB 819194958	YURAN PENGAJIAN SEMESTER 1 BESI 2022/2023	88/90813-05-JAN-23	/	700.00
4.	MUBRA BINTI HELMI 819194958	YURAN PENGAJIAN SEMESTER 1 BESI 2022/2023	88/90813-05-JAN-23	/	700.00
5.	ANISA ZAHIRUDDIN BIN DALAN 819194958	YURAN PENGAJIAN SEMESTER 1 BESI 2022/2023	88/90813-05-JAN-23	/	700.00
6.	HUI HOON LEONG 819194958	YURAN PENGAJIAN SEMESTER 1 BESI 2022/2023	88/90813-05-JAN-23	/	700.00
7.	NOVIANI NUR BIN NOHO TARIK 819194958	YURAN PENGAJIAN SEMESTER 1 BESI 2022/2023	88/90813-05-JAN-23	/	700.00
8.	MURAH NURIA BINTI HUSAINI 819194958	YURAN PENGAJIAN SEMESTER 1 BESI 2022/2023	88/90813-05-JAN-23	/	700.00
9.	NURUL AMEERAH AISHAH BINTI JAMRI 8190213170	YURAN PENGAJIAN SEMESTER 1 BESI 2022/2023	88/90813-05-JAN-23	/	700.00
10.	NURUL ANISA BINTI SOHO KALIBI 819194958	YURAN PENGAJIAN SEMESTER 1 BESI 2022/2023	88/90813-05-JAN-23	/	700.00
11.	MURAHAN UGAL BIN ABU LAFFI 819194958	YURAN PENGAJIAN SEMESTER 1 BESI 2022/2023	88/90813-05-JAN-23	/	700.00
12.	NUR EREKA NAFISA BINTI MOHD HANISAH 819194958	YURAN PENGAJIAN SEMESTER 1 BESI 2022/2023	88/90813-05-JAN-23	/	700.00
13.	SEWANGSI HANISAH 819194958	YURAN PENGAJIAN SEMESTER 1 BESI 2022/2023	88/90813-05-JAN-23	/	700.00
14.	MURAHAN KHARULIYAT BIN ZOHRI 8190207517	YURAN PENGAJIAN SEMESTER 1 BESI 2022/2023	88/90813-05-JAN-23	/	700.00
					11,600.00

*Jumlah: Sistem Pengiraan (eSP) Bahagian Biasiswa / Scholarship Division, Kementerian Pendidikan Malaysia / Ministry of Higher Education Malaysia

BANTUAN KEWANGAN ORANG KURANG UPAYA (BKOKU)

OBJEKTIF PROGRAM

- Menggalakkan pelajar Orang Kurang Upaya (OKU) melanjutkan pendidikan ke peringkat pengajian tertinggi; dan
- Menyediakan insentif melalui bantuan kewangan kepada pelajar OKU yang melanjutkan pengajian.

SYARAT KELAYAKAN

- Warganegara Malaysia;
- Berdaftar dengan JKM dan mempunyai Kad OKU;
- Mendapat surat tawaran atau sedang mengikuti pengajian di mana-mana Institut Pengajian tempatan;
- Mengikuti kursus sepenuh/separuh masa atau pengajian jarak jauh; dan
- Bukan dalam tempoh cuti belajar bergaji (penuh/sebahagian).

KUMPULAN SASAR

Pelajar OKU yang menuntut di Institusi Pengajian berdaftar di bawah KPT



EQ7.4

Our university offers on-campus accommodation

4.1 We have a reasonable accommodation policy or strategy for people with disabilities, including adequate funding

Our university offers on-campus accommodation

Universiti Kebangsaan Malaysia (UKM) provides residential colleges for students including students with disabilities. UKM has 12 residential colleges which are ten in Bangi Campus and two in Kuala Lumpur Campus. Three residential colleges are suitable for students with disabilities, namely Ungku Omar College (KUO), Dato' Onn College (KDO) and Aminuddin Baki College (KAB). KDO has 1 room for male student and 1 room for female student while KUO has 3 rooms for male students and 3 rooms for female students. KAB has 1 room for female student.



Dato' Onn College

<https://www.ukm.my/portalukm/residential-college/dato-onn/>



Ungku Omar College

<https://www.ukm.my/portalukm/residential-college/ungku-omar/>



Aminuddin Baki College

<https://www.ukm.my/kab/>



1. Ramps

The ramp has been provided especially for wheelchair users and is located near the main entrance and the gradient has followed the Universal Design and Accessibility in the Built Environment (MS 1184:2014) requirement. Besides, the entire access to the main entrance also provided a ramp.



2. Accessible Toilet

The residential colleges have provided the accessible toilet, according to the Universal Design and Accessibility in the Built Environment (MS 1184:2014) requirement. The sliding door type has been built to ease the wheelchair user. 1 grab bar and 1 fixed to the adjacent wall also has been provided. All equipment have lever-type handles and the position of the mirror is suitable for a wheelchair user.



3. Switches

The position of the switches followed the requirement of the Universal Design and Accessibility in the Built Environment (MS 1184:2014) which is 120-130 cm above the floor for both residential colleges. This requirement is suitable for wheelchair users and dwarf people.



4. Furniture

The entire furniture is accessible for any type of person with disabilities. The students can easily use the facilities without help from others.



5. Disabled Parking

The residential colleges also provided disabled parking which is located as near as possible to the main entrance. The designated disabled parking has followed the requirement of the Universal Design and Accessibility in the Built Environment (MS 1184:2014). Each parking is attached with the signboard to enable users to locate the parking easily.



Adequate Funding

UKM through the Ministry of Higher Education (MOHE) received an amount of RM 600,000.00 from the Ministry of Finance (MOF) to upgrade infrastructure for disability users. There were four projects that had been determined based on the allocation given. The project focused on upgrading and renovating an administrative office and accommodation for people with disabilities. Other than that, the funding was also used to upgrade the toilet and ramp in Chancellery Building and Kuala Lumpur Campus.

Before



The renovation work to upgrade the toilet for disabled users in Chancellery Building.

After



The renovated toilet for disabled users

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Before



The renovation work to upgrade The Disabled Service and Support Unit (UPS-OKU) administration office in Chancellery Building, UKM

After



The current UPS-OKU office in Chancellery Building, UKM





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The newly-renovated ramps for disabled users in Chancellery Building, UKM

Special Budget for The Management of People with Disability

UKM has allocated RM 45,634.88 in 2023 to support programs, services, or initiatives aimed at managing the needs and well-being of people with disabilities.

	2021 (RM)	2022 (RM)	2023 (RM)
Budget for people with disability (13SF)	71,324.83	38,721.42	45,634.88

